

TestNav Clipboard Error

ERROR DURING ISASP TESTING

During IAR testing using TestNav software, this error, or a similar error, may occur:

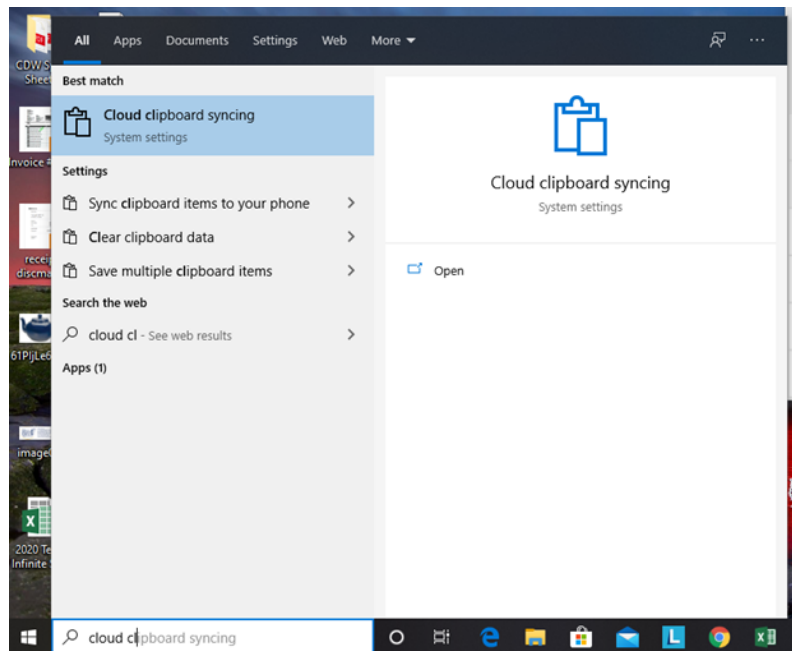
**"TestNav has detected the following feature(s) enabled on your device:
- Save multiple items on the Cloud Clipboard"**

TestNav has been shut down. You may need assistance from your test monitor to restart the test. Msg 5044"

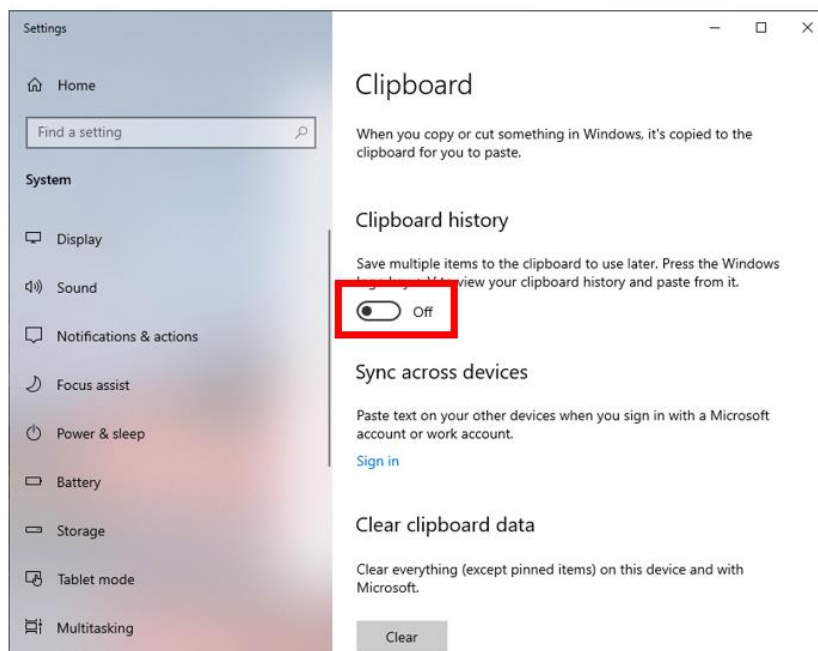
Cause: "Cloud Clipboard" is active on student's device.

Solution:

Step 1) click the "Start" or "Windows" button and search for **Cloud Clipboard Syncing**



Step 2) In the Clipboard Settings window, make sure Clipboard History is set to "Off"



Your issue is now resolved.

If this doesn't work, or you are experiencing a different issue, please submit a helpdesk ticket.