

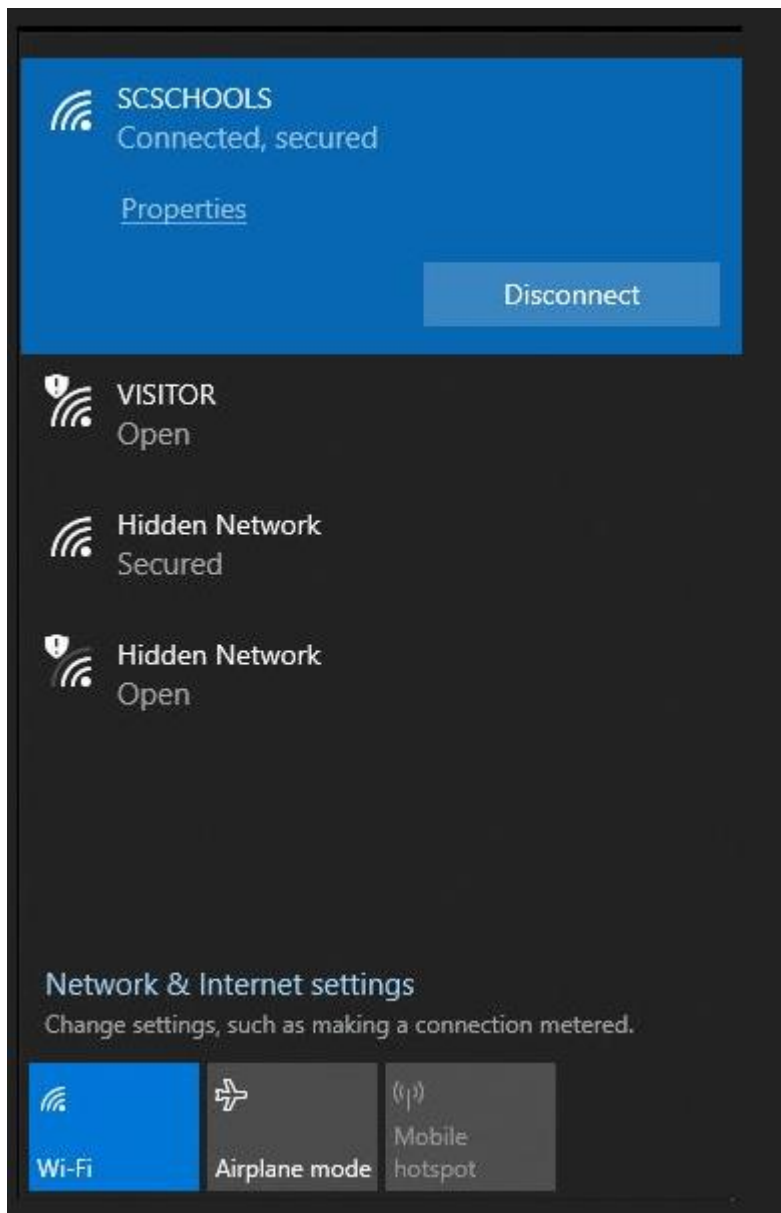
Wireless Connected – No Internet

If the student device at home wireless connection says Connected – No Internet.

Will need to go to one of the district building and connect to the building wireless.

We have external AP's setup at the three HS's and 3 of the elementary buildings Liberty, Bryant, and Irving that can connect to.

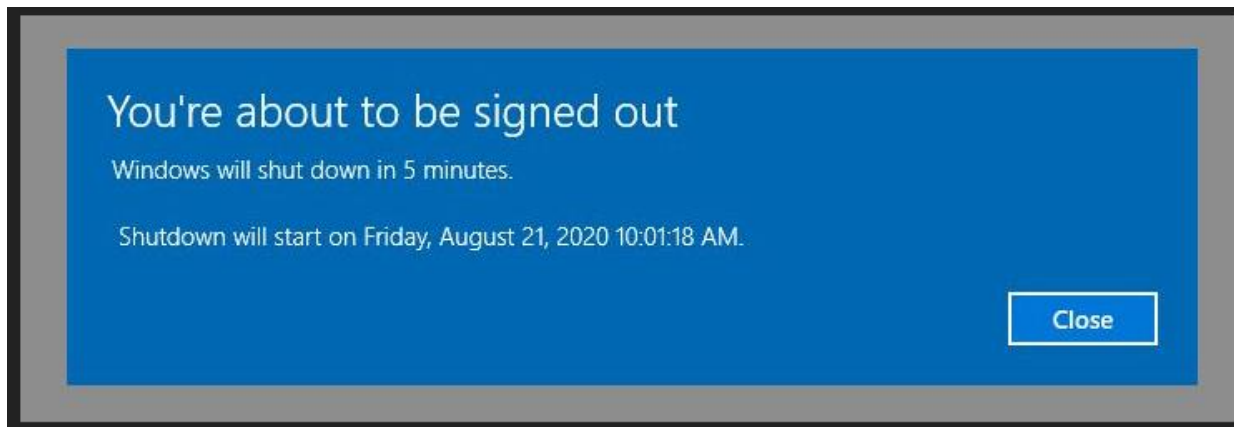
Step 1 Need to make sure see this when in the district building or parking lot.



** You can still login using the cached login without being connected to the buildings network which will do no good, as it needs to be connected to the district network to get the policies for the network reset. **

When you connect to the building's wireless and login if the script hasn't run before - after a few min they should see this message.

If the script has run before you will see a file C:\Windows\NetReset.txt and something else is going on with your home connection.

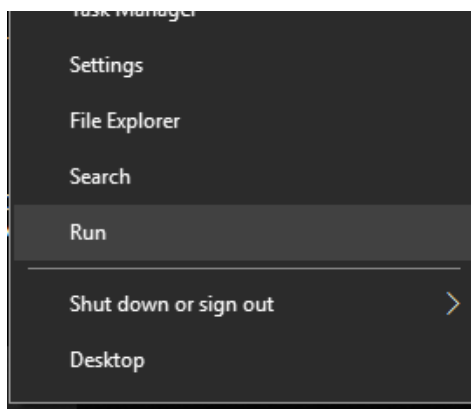


Follow the steps to close. Shutdown / Restart the system.

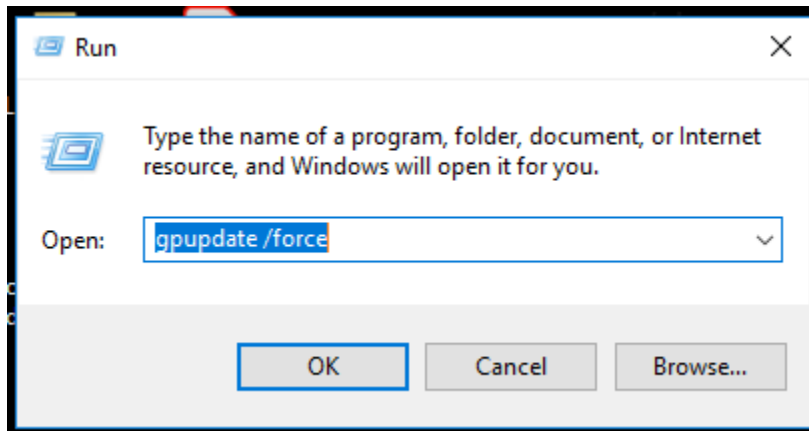
Additional steps to get the popup message. (If the file c:\windows\NetReset.txt is their have other issues.)

Get a run dialog via one of the following methods.

1. Windows Key + R
2. Right click on Start Menu (Windows icon) and select Run.



Step 3 Type in GPupdate /force



Dialog box will open and close

